



Palatine Fire Department

Chief Norman J. Malcolm
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October 10, 2007

Director Tom Smith
Palatine Emergency Management Agency
200 E. Wood St.
Palatine, IL 60067

Dear Tom:

Thank you very much for your participation in our Open House event on October 6, 2007. We greatly appreciate your display and the presence of the CERT and PMRC volunteers, and for participating in our demonstrations. We hope this was a valuable experience for your team as much as it was for us.

The commitment of you and of your organization to the safety and well-being of our community is evident in your attendance, and in the enthusiasm and dedication of your personnel. Please extend our thanks to everyone involved as well. We look forward to continuing to work together with you and your team in promoting a safer, better prepared Palatine. Thanks again!

Sincerely,

Capt. Doug Hoyt
Public Education Officer

*Thanks for your
help, Tom!*